



VERA BAIRD^{QC}
POLICE & CRIME COMMISSIONER

POLICE AND CRIME PANEL

1st August 2017

REPORT OF THE CHIEF EXECUTIVE AND MONITORING OFFICER

**COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER –
QUARTERLY REPORT TO JUNE 2017**

1. Purpose of the Report

- 1.1 To provide the Police and Crime Panel with information about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer since November 2012.

2. Background

- 1.2 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Police Complaints Commission (IPCC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled.
- 2.4 A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer
- 2.5 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes. In this instance there have been two complaints received between April 2017 and June 2017.

Received	Nature of Complaint	Recorded / Action Taken
17 th May 2017	1 complaint: That the Commissioner has abused her position by advertising the book 'Three Years on' on emails sent out by the Office of the Police and Crime Commissioner	Complaint not upheld – a response to the complainant clarified that the book reflects the work carried out in office and any payments for the book are not dealt with by the PCC and all monies go to Northumbria Police.
6 th June 2017	1 complaint: That the PCC appointed an employee of Northumbria Police to carry out a local resolution of a complaint made to her (by the same complainant) about the Chief Constable.	Complaint not upheld – a response was sent to the complainant confirming that the PCC has acted in accordance with IPCC guidance in respect of complaints made to her about the Chief Constable.